

CRIME & DISORDER OVERVIEW AND SCRUTINY COMMITTEE

Subject Heading:

Corporate Performance Report:
Quarter 1 (2015/16)

CMT Lead:

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Policy context:

The report sets out Quarter 1 performance
for indicators relevant to the sub-
committee

SUMMARY

The Corporate Performance Report provides an overview of the Council's performance for each of the strategic goals (Clean, Safe and Proud).

The report identifies where the Council is performing well (**Green**) and not so well (**Amber** and **Red**). The RAG ratings for 2015/16 are as follows:

- **Red** = more than the '**variable tolerance**' off the quarter target and where performance has *not improved* compared to the same quarter last year
- **Amber** = more than the '**variable tolerance**' off the quarter target and where performance has *improved or been maintained* compared to the same quarter last year. Or where a NEW indicator, so no previous performance in the same quarter last year.
- **Green** = on or within the '**variable tolerance**' of the quarter target

Where performance is more than the '**variable tolerance**' off the quarter target and the RAG rating is '**Red**', '**Corrective Action**' is included in the report. This highlights what action the Council will take to address poor performance.

Also included in the report are Direction of Travel (DOT) columns, which compare:

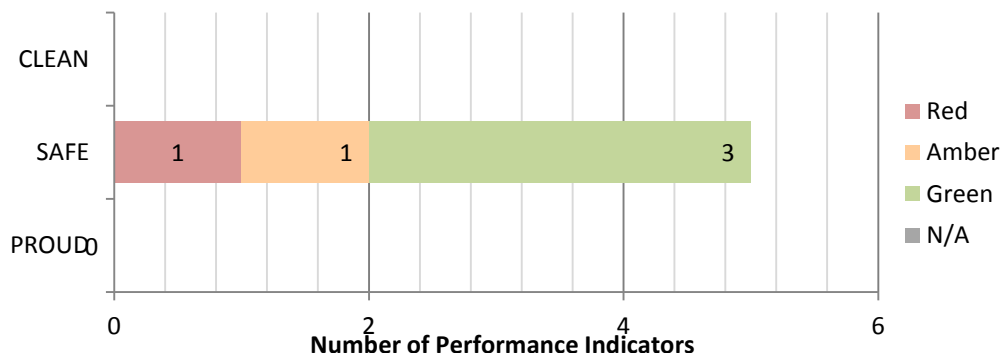
- Short-term performance – with the previous quarter (Quarter 4 2014/15)
- Long-term performance – with the same time the previous year (Quarter 1 2014/15)

A green arrow (↑) means performance is better and a red arrow (↓) means performance is worse. An amber arrow (→) means that performance is the same.

OVERVIEW OF CRIME & DISORDER INDICATORS

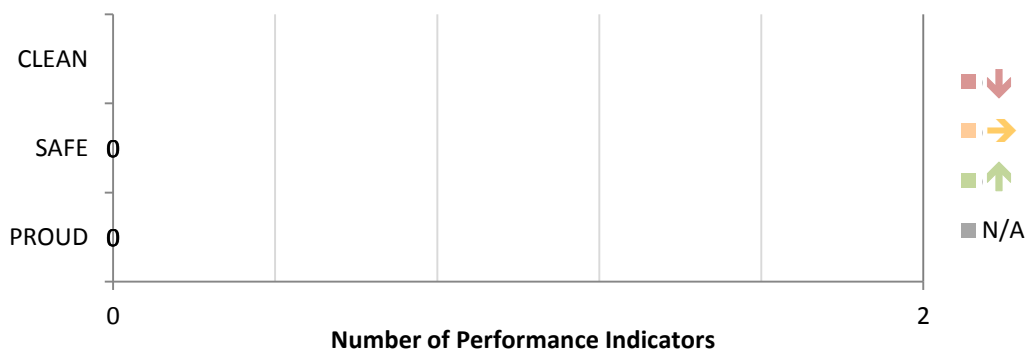
5 Corporate Performance Indicators fall under the remit of the Crime & Disorder Overview & Scrutiny sub-committee. These relate to the SAFE goal.

Q1 2015/16 RAG Summary for Crime & Disorder



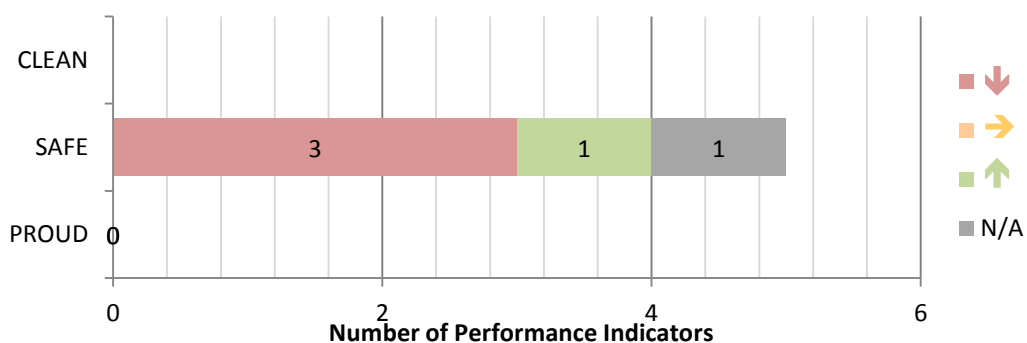
Of the 5 indicators, 5 have been given a RAG status. **3 (60%)** are **Green** and **2 (40%)** are **Red** or **Amber**.

Short-Term Direction of Travel (Q4 2014/15) for Crime & Disorder



Of the 5 indicators, 0 have been given a short-term DOT status. **Crime & Disorder indicators have a distinct seasonal pattern, therefore comparative data needs to be observed for 'like-for-like' time periods.**

Long-Term Direction of Travel (Q1 2014/15) for Crime & Disorder



Of the 5 indicators, 4 have been given a long-term DOT status. **1 (25%)** have a maintained (→) or improved DOT (↑) and **3 (75%)** have a worsened DOT (↓)

Also attached to the report (as Appendix 2) is a Demand Pressure Dashboard that illustrates the growing demands on Havering Community Safety Partnership services and the context that the performance levels set out in this report have been achieved within.

RECOMMENDATIONS

Members are asked to review performance set out in Appendix 1 and the corrective action that is being taken; and note the content of the Demand Pressures Dashboard attached as Appendix 2.

REPORT DETAIL

HAVERING WILL BE CLEAN AND WE WILL CARE FOR THE ENVIRONMENT

There are no Crime & Disorder indicators under the CLEAN goal. However, it should be noted that the Anti-Social Behaviour Panel may look into cases of environmental anti-social behaviour which relate to fly-tipping and graffiti, and would impact on the image and cleanliness of the borough.

PEOPLE WILL BE SAFE, IN THEIR HOMES AND IN THE COMMUNITY.

Currently there are five indicators relative to Crime and Disorder, of which 3 are currently shown as having a green RAG status (60% - Number of burglaries reported, number of anti-social behaviour incidents and number of robberies reported). One indicator cannot be achieved due to significant changes made in how the data is recorded (Violence with Injury target), which is detailed in full in this report.

Highlights:

- **Violence with Injury:** The method for recording 'Violence with Injury' was changed significantly by the Home Office, and was fully implemented by police forces within England & Wales beginning in April 2014. The target which was set for London Borough's to reduce violence with injury by -20% over a four year period was based on the old method of recording, which is no longer comparable to what is now recorded and counted as violence with injury. The target to reduce violence with injury crimes to 1,158 cannot be achieved. Taking into consideration the new method and keeping compliant with national recording standards, it is anticipated that there will be a 10-15% increase in the volume of recorded violence with injury crimes in 2015-16.

Crime & Disorder Overview & Scrutiny Committee, 24th September 2015

- Reducing burglary: For burglary, we are significantly exceeding our target to reduce this indicator by 20% in 2015/16 (from the 2011-12 baseline), with 160 fewer offences than where we need to be. We are expecting a reduction of more than 30% over the four year stretch period. The reduction in burglary has slowed in Q1 of the current financial year, which is mirroring 2014-15. Q1 showed a rise of 10 offences on the same period of the previous year, although April and May were lower in 2015 than 2014. The increase was the result of a prolific offender who carried out a large number of crime within a short space of time before being apprehended. We expect that burglary will continue to mirror last year's performance and achieve the final target comfortably.
- Domestic Violence Repeat Referrals: No target has been set by MOPAC for repeat referrals, but the Council has a local target to be in line with the national average (24.5%). There is also a target to increase the number of cases referred to the MARAC, which forms part of a funding bid to the Mayor's Office for Policing and Crime (with funding being dependent on successfully meeting the target). Reports of Domestic Violence continue to increase nationally, and with more than 1,000 additional reports received in Havering during 2014/15, the Council expects to see an increase in referrals. The target for MARAC referrals is 216. There were 54 Domestic Violence MARAC referrals in Q1.
- Anti-Social Behaviour: ASB incidents (1,209) are lower than target (1,595) and the same period last year (1,349). Overall complaints received via 999/101 reduced by 28%, compared to a regional average of 23%. This included a dramatic fall in the number repeat callers (people calling three or more times) by 39% (down from 134 to 82), the second biggest fall regionally (average reduction, 21%).
- Reducing robbery: Robbery (86) is much lower than target (100) but higher than the same period last year (50). The annual target is to reduce offending by 20%. To date, there has been a 40.9% reduction in robbery. In 2014/15, there was a 5.8% increase, with an upward trend in offending since November 2014. The Havering Community Safety Partnership, through the work of the Serious Youth Violence panel, is targeting gang affected young people to address offending. Work includes increased patrols in the town centre and transport hubs, use of ASB powers to break gang associations and mentoring of at risk individuals to address offending behaviour.

Improvements required:

- Reducing robbery: Although numerically lower than other targets, there has been a significant rise in Robbery offences within Havering (86 in Q1 compared to 50 in Q1 of the previous year). Whilst we are currently exceeding the 20% reduction target (currently -31%) set by the Mayor's Office for Policing and Crime, at the current trajectory of offending we may fail to

achieve this target by the financial year end. Whilst other boroughs have dedicated enforcement resources to address street crime and gangs involved in Robbery, this is not something currently available in Havering. The Metropolitan Police does not recognise Havering as a gang's borough, despite the addition of Havering to the Ending Gangs and Youth Violence (EGYV) programme of the Home Office.

OUR RESIDENTS WILL BE PROUD TO LIVE IN HAVERING.

There are no Crime & Disorder indicators under the PROUD goal. It should be noted that Havering Community Safety Partnership services contribute to Corporate Performance Indicator NI117 (percentage of NEETs), working with children and young adults as part of our reducing reoffending panels.

IMPLICATIONS AND RISKS

Financial implications and risks:

Adverse performance against some Corporate Performance Indicators may have financial implications for the Council, particularly where targets are explicitly linked with particular funding streams (e.g. the Mayor's Office for Policing & Crime fund). Whilst it is expected that targets will be delivered within existing resources, officers regularly review the level and prioritisation of resources required to achieve the targets agreed by Cabinet at the start of the year.

Human Resources implications and risks:

There are no specific Human Resource implications and risks.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the Council's progress against the Corporate Plan and Service Plans on a regular basis.

Equalities implications and risks:

The following Corporate Performance Indicators rated as 'Red' or 'Amber' could potentially have equality and social inclusion implications for a number of different social groups if performance does not improve:

- **CSP10** – Repeat Domestic Violence cases going to the MARAC

The commentary for each indicator provides further detail on steps that will be taken to improve performance and mitigate these potential inequalities.

BACKGROUND PAPERS

The Corporate Plan 2015/16 is available on the website at <http://www.havering.gov.uk/Documents/Council-democracy-elections/Corporate-Plan-on-a-page-2015-16.pdf>

Appendix 1



Appendix 1
(CPR-Q1) Crime and I

Appendix 2



Appendix 2 Demand
Pressure Dashboard (